

## **Questions for Nominees**

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Please write a description containing the answers to the following questions, and return to [events@idomedia.ca](mailto:events@idomedia.ca)

## **Customer Service Award**

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1. Where do you work and what services do you provide?
2. How long have they been working in this position?
3. What is your work philosophy, if any?
4. What level of involvement do you have with the Chinese community in Manitoba?
5. What have you done to serve your clientele?
6. Have you changed your business practices to cater to this unique group? If so, what did you do?

Please provide example(s) that you have go above and beyond the Chinese client's expectation.